NOTICE OF AWARD

VALIDITY PERIOD: 12/1/16 - 11/30/21

EXTENSIONS: 1 - 5 YEAR EXTENSION UPON WRITTEN MUTUAL AGREEMENT

VENDOR CONTACT:
Regional Adjustment Bureau
Bob Pugh
Phone: 901-435-4829
Email: rpugh@rabinc.com

THIS AGREEMENT IS EXTENDED TO ALL UNIVERSITY OF TENNESSEE CAMPUSES AND INSTITUTES, ANY STATE OR LOCAL GOVERNMENTAL ENTITY (INCLUDING UNIVERSITIES), ANY NON-PROFIT ENTITY, AND ANY PRIVATE SCHOOL (INCLUDING HIGHER EDUCATION) ENTITY IN THE UNITED STATES.

Services will be utilized as needed. Selection of provider will be at the sole discretion of each campus.

This agreement is based on the following:
1. Target Pricing response received 11/17/16
2. ESM Bid ID #908, collective #20008168; Addendum #1, 2, 3 & 4

Ship To:
C/O Department
All University of TN Campuses
Address designated by Dept.
Details designated by Dept.
City to be given at order placement, TN 37996

Bill To:
All University of TN Campuses
Address designated by Dept.
Details designated by Dept.
City to be given at order placement

Vendor Address
Vendor No. 1014029
REGIONAL ADJUSTMENT BUREAU
RAB INC
1900 CHARLES BRYAN SUITE 110
CORDOVA TN 38016

Information
Date: 12/07/2016
Framework PO #: 5500006812
Payment Terms: within 30 days Due net
Delivery Date: 12/01/2016
F.O.B. U.T. Destination
Buyer: Jackie Haun
Phone: 865-974-3098
Fax: 865-974-2973
Validity Dt: From 12/01/2016 To 11/30/2021
Collective Number: 20008168

<table>
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<tr>
<th>Item</th>
<th>QTY</th>
<th>UM</th>
<th>Material/Description</th>
<th>Price Per Unit</th>
<th>Net Amount</th>
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Signature ____________________________

Unless otherwise stated herein, the University's Standard Terms and Conditions, available at http://purchasing.tennessee.edu/UT_Standard_Terms_&_Conditions.html are incorporated into this Purchase Order as well as those contained in the referenced RFO.
Any questions regarding this agreement should be directed to Jackie Haun - email jhaun4@tennessee.edu

Debt collection Services, system wide, per the collection fee schedule as indicated below:

- Collection of primary placements - 17%
- Collection of secondary placements - 20%
- Litigation of primary placements - 25%
- Litigation of secondary placements - 25%
- International primary placements - 30%
- International secondary placements - 30%

Payment arrangements will be calculated so that in the case of federal loans, the fund will be made whole. For fees and other debts, a collection fee may be added to the debt.

Total Net Amount without Tax USD

100,000.00

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100,000.00
The University of Tennessee conforms to all applicable rules, regulations and relevant orders of the Secretary of Labor. Affirmative action clauses and supporting regulations are incorporated by reference. 41 C.F.R. 60:1.4 sections 60-250.22, 60-741.22 and C.F.R. 61-250.10.

The University of Tennessee conforms to all applicable rules, regulations and relevant orders of the Secretary of Labor. Affirmative action clauses and supporting regulations are incorporated by reference. 41 C.F.R. 60:1.4 sections 60-250.22, 60-741.22 and C.F.R. 61-250.10.

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Signature __________________________________________

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